

Your global enterprise network is undergoing constant change in response to its increasingly strategic role. Few, if any, telecommunication departments have the personnel and resources to efficiently and economically handle the dynamic mixture of sites and required communication services. BT Infonet's Global Connect® service provides one-stop shopping and expertise to design, implement and manage access and premises solutions globally in over 180 countries.

#### INTEGRATION/PROVISIONING

##### Global Connect offers:

- » Provisioning and management of access and premises solutions in over 180 countries
- » No capital investment in equipment or personnel
- » Single solution provider for a wide range of premises equipment, connectivity and subnetted Class C network addresses (if required)
- » Local support in over 70 countries and territories around the world
- » Centralised and standardised global implementation and provisioning processes with visibility to all support resources worldwide

#### A TROUBLE-FREE GLOBAL SOLUTION

BT Infonet's Global Connect service is a fully-managed service that provides premises equipment and last mile access services designed to connect client sites to The World Network®, BT Infonet's owned and operated global network. BT Infonet streamlines order implementation and trouble ticket resolution by providing one point of contact worldwide. When Global Connect is bundled with other BT Infonet services, it provides a full range of connectivity options and premises solutions to meet all your network requirements.

#### NO CAPITAL INVESTMENT

Eliminate the risk of owning networking equipment and derive the benefits from not having to make the capital investments necessary to acquire new hardware. Global Connect delivers documented cost efficiencies for the homologation, acquisition, installation, maintenance, and upgrading of premises equipment.

#### RESPONSIVE LOCAL SUPPORT

Local, in-country BT Infonet offices are manned with a staff of professionals specially trained on BT Infonet's entire portfolio of connectivity options and premises equipment and fully knowledgeable about local customs, languages, and telecommunications standards. In operation around the world for over a decade, Global Connect has proven systems, processes and procedures to fulfill local loop and customer premises equipment support requirements.

## SIMPLIFIED ADMINISTRATION

Global Connect offers a single global invoice in the currency of your choice and eliminates the burdensome administration associated with multiple providers and complex billing and payment procedures.

## GLOBAL PARTNERING FOR MEASURABLE RESULTS

With increasing frequency, multinationals are challenged with finding a truly global communications services partner with a proven track record of innovation, processes, tools and technology that generate measurable results. BT Infonet's award winning Customer Care and local support are the foundation of the global communication services BT Infonet provides to thousands of multinational enterprises around the world.

BT Infonet takes the uncertainty, hassle and capital investment out of the provisioning of access circuits and the installation and maintenance of premises equipment. Global Connect provides complete one-stop shopping for the design, implementation, maintenance, on-going monitoring and management of client site premises equipment and access solutions.

Global Connect offers a complete selection of premises equipment designed for use in conjunction with BT Infonet's portfolio of global communication services.

For more information about Global Connect or any other BT Infonet service, contact your local BT Infonet Representative or visit us at [www.bt.infonet.com](http://www.bt.infonet.com).

## ABOUT BT INFONET

Infonet Services Corporation, a member of the BT Group plc group of companies, known for its quality of service, is a leading provider of managed network communications services for multinational entities.

Employing a unique consultative approach, BT Infonet offers integrated solutions optimising the complex relationship between enterprise applications and the global network. Extensive project management capabilities are the foundation for the services and solution offerings (broadband, Internet, intranet, multimedia, videoconferencing, wireless/remote access, local provisioning, application and consulting services) positioning BT Infonet as a single-source partner for multinational entities. In particular, BT Infonet IP VPN solutions offer multi-

nationals a unique combination of Private and Public IP services as well as a full set of Managed Security and Mobility Services.

Rated “Best in Class” overall in Telemark’s survey of Global Managed Data Network Services, Infonet Services Corporation has also won “Best Customer Care” and “Best Carrier” at the World Communication Awards. Founded in 1970, Infonet Services Corporation owns and operates The World Network®, accessible from more than 180 countries, and provides local service support in over 70 countries and territories.

Additional information about Infonet Services Corporation is available at [www.bt.infonet.com](http://www.bt.infonet.com).

BT Group plc is a public limited company registered in England and Wales under registration number 4190816 with listings on the London and New York stock exchanges. Additional information about the company is available at [www.bt.com/aboutbt](http://www.bt.com/aboutbt).

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